

# **The New Work of Communications: Millennium Top Ten Checklist**

- **Listening**
- **Building and transferring knowledge**
- **Providing access to information**
- **Making public space an arena for deliberation and inquiry**
- **Linking and convening the actors**
- **Equipping citizens for action**
- **Pushing beyond win/lose**
- **Building engagement**
- **Framing options and possibilities for solution**
- **Building voice...legitimizing other voices**